



THE DEFT GROUP



2021 SERVICE RATES

(these rates apply when there is not a pre-negotiated rate sheet in place between The Deft Group and client for bulk assignment handling)

CLAIMS ADJUSTING SERVICES

Executive General Adjuster - \$250 per hour (min \$700)

Executive General Adjuster (CAT) - \$275 per hour (min \$750)

General Adjuster - \$165 per hour (min \$450)

General Adjuster (CAT) - \$190 per hour (min \$500)

Large Loss Adjuster - \$125 per hour (min \$300)

Large Loss Adjuster (CAT) - \$150 per hour (min \$400)

- *Executive General Adjusters are required for claims involving 5 or more buildings (as indicated by policy declarations) or where the initial combined building or dwelling/personal property/inventory reserve is greater than \$500,000.*
- *General Adjusters shall carry designations qualifying them as such (The Deft Group does not employ or subcontract consultants who do not maintain designations and certifications justifying their title as we are a firm that caters primarily to the commercial and HNW spaces).*
- *Large Loss Adjusters are involved in large and complex team assignments and work exclusively beneath an EGA or GA (not available to handle assignments as lead adjusters).*

CONSULTING SERVICES

Claim Consultant - \$300 per hour (min \$750)

Senior Estimator - \$175 per hour (min \$500)

Estimator - \$125 per hour (min \$300)

Desk Estimator - \$100 per hour (min \$250)

Inspector - \$100 per hour (min \$250)

- *The difference between a Claim Consultant and an Executive General Adjuster is that a Claim Consultant is granted settlement authority by the client.*
- *Estimation services include site inspection as necessary to secure information required to complete assignment except for desk estimation which is just that.*
- *The involvement of a Senior Estimator is determined on an assignment-by-assignment basis as deemed appropriate based on complexity of project.*
- *Inspectors can generate simple sketches and supporting photo reports but may not complete narrative reports or prepare estimates.*

TECHNOLOGY SERVICES

Senior Drone Pilot (IRT) - \$225 per hour (min \$600)

Senior Drone Pilot - \$175 per hour (min \$500)

Assistant Drone Pilot - \$125 per hour (min \$300)

Senior Imagery Specialist - \$165 per hour (min \$450)

Imagery Specialist - \$140 per hour (min \$350)

Assistant Imagery Specialist - \$105 (min 250)

- *All Deft drone pilots possess necessary commercial Remote Pilot certificate from the FAA.*
- *Third-party moisture maps, measurement reports or specialty reports otherwise billed at cost.*
- *Whether or not a senior imagery technician is required will be determined on an assignment-by-assignment basis (additional pricing detail available upon request).*

APPRAISAL SERVICES

High Net Worth/Complex Residential Appraiser - \$225 per hour (min \$600)

Commercial Appraiser - \$225 per hour (min \$600)

Residential Appraiser - \$175 per hour (min \$450)

- *Properties with building/dwelling limit of \$1,000,000 or higher or personal property/inventory limit more than \$500,000 considered high net worth.*

EXPENSE REIMBURSEMENT

- *Mileage is billed at the current IRS rate of \$0.56 per mile and calculated from mile 51 utilizing our consultant's home, primary office, or in the event of deployment a hotel or established physical address otherwise.*
 - *There will be no charge for CAT deployment mobilization.*
 - *Consultants to carpool where possible on multi-day, multi-consultant inspections.*
- *Drive time will be billed at a set rate of \$70 per hour regardless of consultant's level.*
- *Per diem will be billed at annual IRS rate for large complex files as agreed upon by client.*
- *Approved travel expenses, ladder assists, measurement/weather reports, official reports, parking/tolls, postage/shipping, and approved rental equipment will be billed at cost.*

CONDITIONS

- *The Deft Group bills exclusively on a time and expense basis.*
 - *Time billed in 6-minute (reflected on time log as 0.1 hours) minimum increments.*
 - *Administrative expenses also billed at time and expense (no lump sums applied).*
 - *Deft will provide detailed activity and expense log in support of its invoices.*
- *The Deft Group invoices its clients on 60-day intervals should assignments take longer than 60 days to complete.*